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June 12, 2025

Mr. Daniel Tu
CEO
RDI, Inc.
4101 W 42nd Place
Chicago, IL 60632

Dear Mr. Tu,

This letter serves as the Letter of Outcome for the applicable Critical Non-Conformity (CNC) issued to RDI Inc., in accordance with the CNC Policy of e-Stewards. As indicated previously, if you did not respond to adjust the draft Evidentiary Report (ER), BAN would make the conclusion(s) necessary as to the Critical Non-Conformity based on the existing report. This has now been done.

BAN has concluded of the three possible CNCs noted in the ER, RDI has violated the e-Stewards Standard and/or Critical Non-Conformity policy in 2 of the 3 violations detailed in a manner deemed to be a CNC. As a result, RDI, Inc. is barred from applying to become an e-Stewards Certified processor for two years from today's date.

It is our hope that RDI, Inc. will move quickly to correct the activities noted in order to become compliant with all voluntary standards held currently, and the law in all jurisdictions.

Sincerely yours,

A handwritten signature in blue ink, appearing to read 'Hayley Palmer'.

Hayley Palmer
Executive Director
Basel Action Network