



80 Yesler Way, Suite 300  
Seattle, WA 98104  
Telephone (206) 652-5555  
Web: [www.e-Stewards.org](http://www.e-Stewards.org)

**Ms. Karin Harris**  
**CEO**  
**eGreen IT Solutions**

**March 2<sup>nd</sup>, 2023**

Dear Karin,

In accordance with the prior correspondence from e-Stewards by email on February 20<sup>th</sup> and February 24<sup>th</sup> – and the lack of response to the deadline of end of business February 27<sup>th</sup>, asking for any new evidence to counter the Critical Non-Conformities (CNCs) issued to eGreen IT in the Letter of Outcome issued on January 9<sup>th</sup> – the e-Stewards program will now be moving forward with the publication of the amended [Evidentiary Report](#) (ER) for eGreen IT Solutions.

During the course of the inquiry and our policy of giving the benefit of the doubt to e-Stewards certified recyclers, we believe we have given ample opportunities to eGreen to provide evidence that might counter the CNCs discovered by way of our EarthEye GPS tracking system and outbound reports. However, no new or sufficient evidence specific to the CNCs written has been received. Therefore, we must conclude that there is no basis for a formal appeal to be presented to the e-Stewards Leadership Council.

The e-Stewards program must now conclude this inquiry. We will publish the amended Evidentiary Report and proceed with implementing the remedy as described in this Letter of Outcome. The final ER will be published on the e-Stewards website. We will also be giving notice to our e-Stewards Processors and Enterprises and notifying the industry via e-Scrap News. Your listing on the e-Stewards website will be removed as of today.

We understand that eGreen IT Solutions has communicated with your CB that you no longer wish to be certified to the e-Stewards Standard. Your current Certification would expire April 22, 2023.

However, it is incumbent upon us to move forward with the prescribed remedy. Effective today, March 2, 2023, the consequence of the two CNC's is a minimum 2-year withdrawal from the e-Stewards certification program, consistent with section 1.5.1. a. of the CNC Policy. This minimum period will be from the date of this notification until March 2, 2025.

The policy referenced states the following conditions for possible re-certification:

“If the organization wishes to seek new e-Stewards certification in the future, it is only allowed after:



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- A minimum of two years out of the program, from the date of BAN's final decision, unless BAN determines a shorter period of time is justified due to extenuating circumstances.
- Access to a new e-Stewards license can only be reinstated after BAN completes a review of the corrective actions made by the organization; and
- A written approval from the Executive Director is issued allowing the organization to begin a new process of becoming certified."

We hope you will avail yourself of the opportunity to be reinstated in two years. Should you have any further questions, please do not hesitate to contact our team.

Sincerely yours,

A handwritten signature in blue ink, appearing to read 'Jim Puckett', with a long horizontal flourish extending to the right.

Jim Puckett  
Executive Director  
Basel Action Network/e-Stewards